



Helen & Douglas House
your local children's hospice

14a Magdalen Road
Oxford OX4 1RW

t: 01865 799150

e: fundraising@helenanddouglas.org.uk

Dear Grainne & Committee Members

I hope that you and your loved ones are well and taking care during these uncertain times. We want to thank you for your donation of £4,500 and for supporting Helen & Douglas House - your support is needed now more than ever.

Your gift will help us to make a huge difference to the lives of our patients, like Max. Max visits Helen & Douglas House with Mum, Dad and sister, Martha.

Mum, Karen said "We stay as a family and feel it gives us some quality time together with the support of all the staff. We get a couple of nights knowing Max is being cared for and we don't need to listen out for every noise worrying of he is having a seizure and don't have to rush in the morning knowing his medications will all be given."

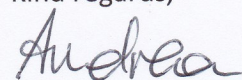
"Martha also loves our stays and all the facilities. We love taking Max in the spa and giving him all the benefits of the warm water with the staff on standby for any problems, to take photos and to get Max showered and dressed after makes it a relaxing and enjoyable experience."

Since the Covid-19 pandemic and the lockdown began, things have inevitably changed, but the hospice team are still there for Max and his family.

"We have been in regular contact with the hospice during lockdown for Max's complex symptom management either directly - phone calls from the outreach nurses or indirectly via Max's hospice at home team who are liaising weekly with the hospice to monitor his new medication and recent changes. We know we can call if we need to and the option is there for further support if we cannot manage his symptoms at home. "

Thank you once again for your gift. We need to raise £3.6 million each year to run our service, and 85% comes from people like you. Whether they are making a donation, taking part in an event, or remembering us in their will, they all make a valuable contribution to the care we provide.

Kind regards,



Andrea